Subject: Refunds From: Tara Devine <tara@venicebeachbid.com> Date: 08/03/2018 08:44 PM To: Rita Moreno <Rita.Moreno@lacity.org>, Cwennen Corral <cwennen@venicebeachbid.com>

I know the City is working on these, but we are getting an increasing number of calls asking us about them. Quite a lot in the last two weeks or so.

Do you have any update that we can share with owners? Some are understanding, some quite frustrated.